

# Sedex Members Ethical Trade Audit Report

## Version 6.1



Audit Details								
Sedex Company Reference: (only available on Sedex System)	ZC: 407434004		Sedex Site Reference: (only available on Sedex System)		ZS: 4074	66146		
Business name (Company name):	AKSEM KONFEKSIYON SANAYI VE TICARET A.S.							
Site name:	aksem konfeks	iyon s <i>a</i>	NAYI VE TI	CARET	A.S.			
Site address: (Please include full address)	Yunusemre Dikencik Cd. N Yildirim, Bursa-Tu	No: 5-A		Turkey				
Site contact and job title:	Ms. Nilufer Rana	Genc -	CSR Respo	onsible				
Site phone:	+90-224-3636622		Site e-mc	ail:	info@aksem	baby.com		
SMETA Audit Pillars:	Labour Standards	Safety	ty (plus 4-pillar ronment 2-		vironment 1r	Business Ethics		
Date of Audit:	22 <sup>nd</sup> and 23 <sup>rd</sup> of	Decem	ber 2021					

Audit Company Name & Logo:

#### Report Owner (payer):

(If paid for by the customer of the site please remove for Sedex upload)

SCS GLOBAL

AKSEM KONFEKSIYON SANAYI VE TICARET A.S.

	Audit Conducted By										
Affiliate Audit Company		Purchaser		Retailer							
Brand owner		NGO		Trade Union							
Multi– stakeholder			Combined Audit	select all that appl	у)						



### Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

#### 2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
  - Universal rights covering UNGP
  - Management systems and code implementation,
  - Responsible Recruitment
  - Entitlement to Work & Immigration,
  - Sub-Contracting and Home working,

#### **4-Pillar SMETA**

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



### **SMETA Declaration**

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g., different sample size):

Auditor Team (s) (please list all including all interviewers): Lead auditor: M. YILMAZ APSCA number: 21702299 Lead auditor APSCA status: RA Auditor: -

Interviewers: M. YILMAZ

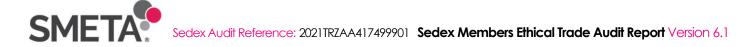
APSCA number: 21702299

Report writer: M. YILMAZ Report reviewer: SNOWY YANG

#### Date of declaration: 22<sup>nd</sup> and 23<sup>rd</sup> of December 2021

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



### **Summary of Findings**

<b>Issue</b> (please click on the issue title to go direct to the appropriate audit results by clause) <b>Note to auditor, please ensure that when issuing</b>	(Only conformit	check box v ry, and only	<b>n–Conformity</b> when there is a in the box/es v ty can be foun	non– vhere the		d the nu ues by l		Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)
the audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements	Customer Code	NC	Obs	GE	

0A	Universal Rights covering UNGP			0	0	0	None
ОВ	Management systems and code implementation			0	0	0	<ul> <li>None</li> </ul>
1.	Freely chosen Employment			0	0	0	• None
2	Freedom of Association			0	0	0	• None
3	Safety and Hygienic Conditions			1	0	0	• None
4	<u>Child Labour</u>			0	0	0	• None
5	Living Wages and Benefits			0	0	2	GE-1: Free food is provided to the employees. GE-2: Free transportation service is provided to the workers
6	Working Hours			0	0	0	None
7	Discrimination			0	0	0	• None
8	Regular Employment			0	0	0	• None
8A	Sub-Contracting and			0	0	0	<ul> <li>None</li> </ul>



	Homeworking						
9	Harsh or Inhumane Treatment			0	0	0	None
10A	Entitlement to Work			0	0	0	• None
10B2	Environment 2-Pillar			0	0	0	• None
10B4	Environment 4–Pillar			0	0	0	None
10C	Business Ethics			0	0	0	None
Gene	al observations and summary of t	he site:		 •		•	

#### Audit Process

Auditor arrived to the facility at 09:00 am on 22.12.2021 and held an opening meeting according to the ETI Base Code. The facility management was present in the meeting and showed a positive attitude to the audit process. Opening and closing meeting was held with Ms. Nilufer Rana Genc / CSR Responsible who is responsible for social compliance management systems in the company. During the audit, company management provided documentation for the audit, allowed site tour and worker interviews. Based on auditor's audit assessment, there is no non-compliance was noted during this audit and company fulfils the requirements of ETI Base Code and local laws. The following Good Example has been noted as a result of this audit.

GE-1: Free food is provided to the employees. GE-2: Free transportation service is provided to the workers.

\*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.





### Site Details

	Site Details						
A: Company Name:	AKSEM KONFEKSIYON SANAYI VE TICARET A.S.						
B: Site name:	AKSEM KONFEKSIYON SANAYI VE TICARET A.S.						
C: GPS location: (If available)	Yunusemre Mh. Dikencik Cd. No: 5-A Yildirim, Bursa-Turkey Longitude: 29.105767232727207						
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Business Register: #200						
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Baby clothes for babies age 0-3 years						
F: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	AKSEM KONFEKSIYON SANAYI VE T in 2012 at its current address in Burst 6-story production building with a square meters; and the processes packing were done in-house. The factory of baby clothes for babies age 0-3 The factory uses finger attendance regular working hours of the factory 08:00 to 18:15 including 45 min. lunc break per day. Saturday and Sundo day. Total number of all employees were Youngest employee is 18 years old. Payment Period: Monthly. Payment Day: Normal Wages are p For below, please add any extra re F1: Visible structural integrity issues Yes No F2: Please give details: N/A F3: Does the site have a structural Yes No F4: Please give details: The facility	a, Turkey. The factory situated in a total production area of 2291 of cutting, sewing, ironing, QC and actory specialized in the production 3 years. system to record working hours. The was from Monday to Friday; from th break and 2 times 15 min. tea ay were granted as weekly rest 236 (42 male and 194 women). aid on 5 <sup>th</sup> of each month. ows if appropriate. (large cracks) observed? engineer evaluation?					



G: Site function:	Agent Agent Factory Processing/Manufacturer Finished Product Supplier Grower Homeworker Labour Provider Pack House Primary Producer Service Provider Sub-Contractor
H: Month(s) of peak season: (if applicable)	Stable
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	Monthly production capacity Is 345,600 pieces per year.
J: What form of worker representation / union is there on site?	<ul> <li>Union (name)</li> <li>Worker Committee</li> <li>Other (Open door policy, worker representative, suggestion boxes)</li> <li>None</li> </ul>
K: Is there any night production work at the site?	☐ Yes ⊠ No
L: Are there any on site provided worker accommodation buildings e.g. dormitories	<ul> <li>☐ Yes</li> <li>⊠ No</li> <li>L1: If yes, approx. % of workers in on site accommodation</li> </ul>
M: Are there any off site provided worker accommodation buildings	☐ Yes ⊠ No M1: If yes, approx. % of workers
N: Were all site-provided accommodation buildings included in this audit	☐ Yes ⊠ No N1: If no, please give details NA



Audit Parameters							
A: Time in and time out	A1: Day 1 Time in: 09:00       A3: Day 2 Time in: 09:05       A5: Day 3 Time in: -         A2: Day 1 Time out: 17:00       A4: Day 2 Time out: 17:00       A6: Day 3 Time out: -						
B: Number of auditor days used:	2,5 Man-days (2 man-day ( included)	onsite, 0,5 man-day reporting	g; 4-pillar scope				
C: Audit type:	<ul> <li>Full Initial</li> <li>Periodic</li> <li>Full Follow-up</li> <li>Partial Follow-Up</li> <li>Partial Other</li> <li>If other, please define</li> </ul>						
D: Was the audit announced?	☐ Announced ☐ Semi – announced: Win ⊠ Unannounced	🗌 Semi – announced: Window detail: - weeks					
E: Was the Sedex SAQ available for review?	<ul> <li>X Yes</li> <li>No</li> <li>E1: If No, why not: The factory was aware of Sedex SAQ.</li> </ul>						
F: Any conflicting information SAQ/Pre- Audit Info to Audit findings?	<ul> <li>☐ Yes</li> <li>☑ No</li> <li>If Yes, please capture detored</li> </ul>	ail in appropriate audit by cl	ause				
G: Who signed and agreed CAPR (Name and job title)	Ms. Nilufer Rana Genc– CS	R Responsible					
H: Is further information available (If yes, please contact audit company for details)	☐ Yes ⊠ No						
I: Previous audit date:	NA						
J: Previous audit type:	NA						
K: Were any previous audits reviewed for this audit	□ Yes □ No ⊠ N/A						



Audit attendance	Manageme	ent	Worker Representatives			
	Senior management		Worker Committee representatives		Union representatives	
A: Present at the opening meeting?	🛛 Yes	🗌 No	🛛 Yes	🗌 No	🗌 Yes	🗌 No
B: Present at the audit?	🛛 Yes	🗌 No	🛛 Yes	🗌 No	🗌 Yes	🗌 No
C: Present at the closing meeting?	🛛 Yes	🗌 No	🛛 Yes	🗌 No	🗌 Yes	🗌 No
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	Worker representative was present and attended to worker interviews.					orker
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	N/A					





### **Worker Analysis**

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

Worker Analysis										
		Local			Migrant*			Total		
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers			
Worker numbers – Male	42	0	0	0	0	0	0	42		
Worker numbers – female	194	0	0	0	0	0	0	194		
Total	236	0	0	0	0	0	0	236		
Number of Workers interviewed – male	8	0	0	0	0	0	0	8		
Number of Workers interviewed – female	18	0	0	0	0	0	0	18		
Total – interviewed sample size	26	0	0	0	0	0	0	26		





A: Nationality of Management	Turkish	
B: Please list the nationalities of all workers, with the three most common nationalities listed first. Please add more nationalities as applicable to site. Add more rows if required.	Nationalities: B1: Nationality 1: Turkish B2: Nationality 2: B3: Nationality 3:	Was the list completed during peak season? Yes No If no, please describe how this may vary during peak periods:
C: Please provide more information for the three most common nationalities.	C: 100 % total workforce: Nationality 1 Turkish C1: approx % total workforce: Nationality 2 C2: approx % total workforce: Nationality 3	
D: Worker remuneration (management information)	D:% workers on piece rate D1:% hourly paid workers D2: _100_% salaried workers Payment cycle: D3:% daily paid D4:% weekly paid D5: _100_% monthly paid D6:% other D7: If other, please give details	





Worker Interview Summary						
A: Were workers aware of the audit?	Yes No					
B: Were workers aware of the code?	Yes No					
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	4 groups of 5 employee	S				
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	D1: Male: 2 D2: Female: 4					
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors. Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	∑ Yes ☐ No If no, please give details					
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	Yes No					
G: In general, what was the attitude of the workers towards their workplace?	Favourable					
H: What was the most common worker complaint?	All workers interviewed had a positive attitude to management and site, the only complaint was that matters raised at the worker's committee meeting had been acted on.					
I: What did the workers like the most about working at this site?	Working environment, benefits.	food and transport				
J: Any additional comment(s) regarding interviews:	Most workers enjoyed withey felt they had suffi good relationship wigeneral.	cient work and had a				
K: Attitude of workers to hours worked:	Workers expressed the wanted to work extra, however they could turr wanted.	-				



L. Is there any worker survey information available?

X Yes

L1: If yes, please give details: There was an annual worker satisfaction survey conducted by management in the factory. Auditor saw records and improvements made, including improved food in the canteen.

#### M: Attitude of workers:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

The general attitude of employee was positive. They were pleased about the attitude of managers and the working environment. They are always paid on time. There is no harassment, discrimination, abuse or forced labour.

N: Attitude of worker's committee/union reps: (Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

No negative comment was noted during the worker representative interview.

O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

Managers were very cooperative and transparent during auditor's interview process.



### Audit Results by Clause

#### 0A: Universal Rights covering UNGP

(Click here to return to summary of findings)

#### 0.A. Guidance for Observations

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

The facility has social compliance policy and procedures that includes supplier management. Social compliance responsible is authorized: Ms. NİLUFER RANA GENC – CSR RESPONSIBLE. The facility has grievance mechanism for both internal and external business partners. The facility has a system in place for confidentially reporting and dealing with human rights impacts without fear of reprisals towards the reporter.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Confirmed with management interview, document review, site tour and worker interview

A: Policy statement that expresses commitment to respect human rights?	Yes No A1: Please give details: (mainly applicable for the parent company): All social compliance procedures were available in the factory.
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B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	Yes No Please give details: There was a designated person responsible for implementing standards concerning Human Rights. Name: Mr. NİLUFER RANA GENC Job title: CSR RESPONSIBLE
C: Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	Yes No C1: Please give details: The facility has suggestion box placed at several places.
D: Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rights- compatible, a source of continuous learning and based on stakeholder engagement)	☐ Yes ☐ No D1: If no, please give details NA
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	Yes No E1: Please give details: The facility has detailed privacy procedures for worker's information. Also, the feedbacks getting from suggestion boxes are evaluating by the management in a confidential way.

Findings	
Finding: Observation       Company NC         Description of observation:       None	<b>Objective evidence observed:</b> N/A
Local law or ETI/Additional elements / customer specific requirement: N/A	
Comments: Nil	

Good examples observed:	
Description of Good Example (GE): None	<b>Objective Evidence</b> <b>Observed:</b> N/A



### Measuring Workplace Impact

Workplace Impact		
A: Annual worker turnover: Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	A1: Last year: 2020 1,08 %	A2: This year: 2021 1,01 %
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	0,2 %	
C: Annual % absenteeism: Number of days lost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year	C1: Last year: 2020 0 %	C2: This year: 2021 0 %
D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period) / 2] * Number of available workdays in the month	0,3 %	
E: Are accidents recorded?	Yes No E1: Please describe: Accidents are recorded in HR department.	
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total worke rs]	F1: Last year: 2020 Number: 0	F2: This year: 2021 Number: 0
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total workers]	0 %	
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	H1: Last year: 2020 0	H2: This year: 2021 0
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	11: 6 months 0% workers	I2: 12 months 0% workers
J: % of workers that work on average more than 60 total hours / week in the last 6 / 12 months:	J1: 6 months 0% workers	J2: 12 months 0% workers



#### **0B: Management system and Code Implementation**

(Click here to return to summary of findings)

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.4 Suppliers are expected to communicate this Code to all employees.

0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

#### Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

The facility has disciplinary procedures and work rules. All posted onsite. All social compliance issues are managed and monitored internally. The facility management has already posted ETI Base code on notice boards. Overall responsibility for meeting the standards is taken by Mr. NİLUFER RANA GENC - CSR RESPONSIBLE

### Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

1. Business Opening and Operating Permit

2. Building Operating Permit

- 3. Signed ETI Base Code available on the notification board
- 4. Company Social Policy and Procedures

Management Systems:	
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	☐ Yes ⊠ No A1: Please give details: NA
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No B1: Please give details: Policies and procedures about reducing the risk of forced labour, child labour, discrimination and harassment &abuse are in place.
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	Policies exist for all areas (Forced labour, Health and Safety, Wages, Working Hours, and No harsh treatment, Environment, Business Ethics, Child Labour, Recruitment, Discrimination and Sub-



	contracting.), these are communicated to workers via poster. Through documents review and workers interview, policy on 'No harsh treatment and Environment' was fully in compliance with the code. Workers stated no forced labour, no child labour was found (through interview and document checks), there were both female and male among management/supervisors.
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No D1: Please give details: The trainings are received by workers and managers.
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No E1: Please give details: Workers were aware of trainings documents
F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits). Please detail (Number and date).	<ul> <li>Yes</li> <li>No</li> <li>F1: Please give details:</li> <li>ISO 9001:2015</li> <li>ISO 14001:2015</li> <li>GOTS V5.0</li> </ul>
G: Is there a Human Resources manager/department? If Yes, please detail.	☐ Yes ⊠ No G1: Please give details: NA
H: Is there a senior person / manager responsible for implementation of the code	∑ Yes □ No H1: Please give details: Ms. NİLUFER RANA GENC - CSR RESPONSIBLE
I: Is there a policy to ensure all worker information is confidential?	Yes No I1: Please give details: The firm subject to keep employee information confidential, due to the Turkish Law on Privacy Act.
J: Is there an effective procedure to ensure confidential information is kept confidential?	Yes No J1: Please give details: There were effective procedure and all documents was prepared by CSR responsible.
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	Yes No K1: Please give details: Risk assessments are conducted properly and OHS Specialists are responsible for updating the risk assessments.



L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes No L1Please give details: The facility has a process to address issues while conducting risk assessments including implementation of controls to reduce identified risks.
M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes No M1: Please give details: There is a policy that require certain labour standards of the firm's own suppliers.
Land rig	hts
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No N1: Please give details: The site has required land right licences and permissions, can be seen in Building Operating Permit.
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	<ul> <li>Yes</li> <li>No</li> <li>O1: Please give details: Systems are in place.</li> </ul>
P: Does the site have a written policy and procedures specific to land rights. If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	☐ Yes ⊠ No P1: If yes, how does the company obtain FPIC:
Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.	Yes No Q1: Please give details: Building Operating Licence proves that the facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.
R. Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	Yes No R1: Please give details: The facility does not demonstrate alternatives to a specific land acquisition.
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.	☐ Yes ⊠ No S1: Please give details: There was no illegal appropriation of land for facility building or expansion of footprint.



Non-compliance:		
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: None	NC against Local Law	<b>Objective evidence observed:</b> N/A
Local law and/or ETI requirement: N/A		
Recommended corrective action: Nil		

Observation:	
Description of observation: None	Objective evidence observed:
Local law or ETI requirement: N/A	N/A
Comments: Nil	

Good Examples observed:	
Description of Good Example (GE): None	Objective evidence observed: N/A



#### 1: Freely Chosen Employment

(Click here to return to summary of findings)

ETI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g., record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

The factory has a policy against forced labour and the policy was reviewed by auditor.

There was a non-formalised application procedure which states that workers must present their ID's.

There was no forced or bonded labour at the company.

Movement of employees at the facility were not limited.

Employees have free access to toilets and drinkable water.

Overtimes are always performed on voluntary basis.

Employment was freely chosen.

Workers were free to leave and were not required to lodge deposits or ID papers with their employers. The above was confirmed in management and worker interview.

### Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

1.Policy documents

2. Personnel files (10 samples)

3. Worker Contracts

4. Worker interviews

A: Is there any evidence of retention of original documents, e.g. passports/ID's	<ul> <li>☐ Yes</li> <li>☑ No</li> <li>A1: If yes, please give details and category of workers affected:</li> </ul>
B: Is there any evidence of a loan scheme in operation	☐ Yes ⊠ No B1: If yes, please give details and category of worker affected:
C: Is there any evidence of retention of wages /deposits	☐ Yes ∑ No C1: If yes, please give details and category of worker affected:



D: Are there any restrictions on workers' freedom to terminate employment?	☐ Yes ⊠ No D1: Please describe finding:
E: If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	☐ Yes ☐ No ⊠ Not applicable E1: Please describe finding
F: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	☐ Yes ⊠ No F1: Please describe finding:
G: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	<ul> <li>Yes</li> <li>No</li> <li>Not applicable</li> <li>G1: If yes, please give details and category of workers affected:</li> </ul>
H: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	Yes No H1: Please describe finding: HR Policy and Social Policies of the firm defines the employment procedure.

Non-compliance:		
<b>1. Description of non-compliance:</b> NC against ETI/Additional Elements         NC against customer code:         None	<b>Objective evidence observed:</b> N/A	
Local law and/or ETI requirement: N/A		
Recommended corrective action: Nil		

Observation:		
Description of observation: None	Objective evidence observed:	
Local law or ETI requirement: N/A	N/A	
Comments: Nil		

Good Examples observed:	
Description of Good Example (GE): None	<b>Objective evidence</b> observed: N/A



#### 2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings)

(Click here to return to Key Information)

ETI

2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.

2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.

2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.

2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g., record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

There is no Trade Union in the facility. Company does not restrict workers to join or form any union which is asked during interviews. There was an open-door policy in operation at the company. Employees may appeal their grievances or suggestions directly to their supervisors. Also, employees stated that they can use suggestion boxes to express their opinions and they can share the issues with Worker Representative. There were 2 worker representatives.

### Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Company policies/procedures were obtained for review. It was also confirmed with site observation, management, worker representative and worker interviews.

A: What form of worker representation/union is there on site?	<ul> <li>□ Union (name)</li> <li>□ Worker Committee</li> <li>○ Other (Worker representatives were elected by workers)</li> <li>□ None</li> </ul>
B: Is it a legal requirement to have a union?	☐ Yes ⊠ No
C: Is it a legal requirement to have a worker's committee?	☐ Yes ⊠ No
D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	Yes No D1: Please give details: Worker Representation, Open Door Policy D2: Is there evidence of free elections?



	⊠ Yes □ No		
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	Yes No E1: Please give details: Verified during management interview, worker interview and site tour and document review.		
F: Name of union and union representative, if applicable:	N/A F1: Is there evidence of free elec		
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	Worker Representative	🛛 Yes [	ere evidence of free elections? No NA ast election: 25.06.2021
H: Are all workers aware of who their representatives are?	🛛 Yes 🗌 No		
I: Were worker representatives freely elected?	🛛 Yes 🗌 No	11: Date o	of last election: 25.06.2021
J: Do workers know what topics can be raised with their representatives?	Yes No		
K: Were worker representatives/union representatives interviewed?	Yes No If <b>yes</b> , please state how many: There were 2 worker representatives who elected by the workers and interviewed during the audit time.		
L: Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	There is no Union or worker committee present at site. However, worker representative is present and they are responsible for participating into OHS Board Meetings, representing employees and listening them to address the employee problems.		
M: Are any workers covered by Collective Bargaining Agreement (CBA)?	Yes XNO		
If <b>Yes</b> , what percentage by trade Union/worker representation	M1: 0 % workers covered by Union CBA M2: 0 % workers covered by worker rep CBA		
M3: If <b>Yes</b> , does the Collective Bargaining Agreement (CBA) include rates of pay?	☐ Yes ☐ No N/A		



N/A

Non-compliance:		
1. Description of non-compliance:         NC against ETI         NC against Local Law:         NC against customer         code:         None         Local law and/or ETI requirement: N/A	<b>Objective evidence observed:</b> N/A	
Local law ana/or Ell requirement: N/A		
Recommended corrective action: Nil		
Observation:		
Description of observation: None.	Objective evidence observed:	

Comments: Nil.

Local law or ETI requirement: N/A

Good Examples observed:	
Description of Good Example (GE): None	<b>Objective evidence observed:</b> N/A



#### 3: Working Conditions are Safe and Hygienic

<u>(Click here to return to summary of findings)</u> (Click here to return to Key Information)

FTI

3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.

3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.

3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers. 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

General Health and Safety management

Potable water was freely available in all areas and test certificates were up-to-date.

Sufficient clean toilets segregated by gender were available at all times to workers.

Ventilation, temperature and lighting were adequate for the production processes.

Health certificates for kitchen operators and the hygiene certificate for the kitchen was up-to-date and legal.

There were enough first-aid certified employees.

The fire and evacuation drills were performed in 18.06.2021

Risk assessment was observed.

Emergency case plans were provided inside the facility.

Minutes of meetings show that there are meetings once every month between the H&S committee (workers) and the H&S manager, and each point is acted on.

Fire Safety

There were at least 2 exits from each work area and these were clearly marked.

Firefighting equipment are adequate but checks weren't up-to-date.

Fire drills were organised and recorded.

Electrical safety

All electrical equipment was maintained in good condition such as sockets, plugs, switches and main fuse boards.

Chemical safety

All chemicals were correctly labelled.

Workers had been trained on chemical procedures as well as what to do in an emergency.

### Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Risk Analysis latest review date is 05.2021 Emergency Action Plan is dated 05.2021



First Aid Certificate numbers are sufficient and 2 first aid was certificated workers available. Periodic inspection records of pressured equipment are valid. (Inspection report date: 30.04.2021 The factory has OHS Specialist

A: Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?	Yes No A1: Please give details: OHS trainings were given at the first day of the employment to the personnel and related procedures does exist
B: Are the policies included in workers' manuals?	Yes No B1: Please give details: The company's procedures and policies were available in notice boards.
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	<ul> <li>Yes</li> <li>No</li> <li>C1: Please give details: There are no structural additions, everything is according to the building operating licence.</li> </ul>
D: Are visitors to the site informed on H&S and provided with personal protective equipment	Yes No D1: Please give details: During the site tour, auditor was provided with PPEs.
E: Is a medical room or medical facility provided for workers? If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	Yes No E1: Please give details: There is a medical room, and it meets with the legal requirements.
F: Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid?	Yes No F1: Please give details: There were enough first aider workers in the factory.
G: Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?	Yes No G1: Please give details: Transportation is fit for purpose and it is safe. It was also verified through worker interviews.
H: Is secure personal storage space provided for workers in their living space and is fit for purpose?	<ul> <li>Yes</li> <li>No</li> <li>H1: Please give details: Dressing rooms are available for workers to have a secure storage space. It is fit for purpose.</li> </ul>
I: Are H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?	Yes No I1: Please give details: Risk assessment is conducted by OHS Specialists and the risks are identified properly, to reduce identified risks.



J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources?	Yes No J1: Please give details: The Letter of EIA and Environmental Permit is available for review, which shows that the site is meeting with the legal obligations.
K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?	Yes No N/A K1: Please give details: There were chemical warehouse in the factory. Personal protection equipment's are available and ventilation system was worked in the section.

Non-compliance: 0		
<b>1. Description of non-compliance:</b> NC against ETI NC against Local Law: NC against customer code: None	<b>Objective evidence observed:</b> Document review	
Local law and/or ETI requirement: None		
Recommended corrective action: None		

Observation:	
Description of observation: None.	Objective evidence observed:
Local law or ETI requirement: N/A	N/A
Comments: Nil.	

Good Examples observed:	
	<b>Objective evidence observed:</b> N/A



#### 4: Child Labour Shall Not Be Used

<u>(Click here to return to summary of findings)</u> <u>(Click here to return to Key Information)</u>

#### ETI

4.1 There shall be no new recruitment of child labour.

4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.

4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

During the hiring process, factory do verify the age of the workers by checking the official documents of the employees. The firm retain a copy of the documents and keep it in HR files. During the audit, auditor verified 26 workers' personnel files, by reviewing the ages of the workers, through firm employee list, HR files, contracts and health reports. According to the age documentation of the employees, no child labour was found and worker's testimonies support documentary evidence of compliance.

### Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Company policies/procedures, personnel files and recruitment records were obtained for review. It was also verified with management and worker interviews.

A: Legal age of employment:	15 Years old
B: Age of youngest worker found:	18 Years old
C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ☐ No N/A
D: % of under 18's at this site (of total workers)	0 %
E: Are workers under 18 subject to hazardous work assignments? (Go to clause 3 – Health and Safety)	☐ Yes ⊠ No E1: If yes, give details: There were no young worker in the factory.



Non-compliance:	
<b>1. Description of non-compliance:</b> NC against ETI         NC against Local Law:         NC against customer         code:         None	<b>Objective evidence observed:</b> N/A
Local law and/or ETI requirement: N/A	
Recommended corrective action: Nil	

Observation:				
Description of observation: None.	Objective evidence			
Local law or ETI requirement: N/A	observed: N/A			
Comments: Nil.				

Good Examples observed:	
Description of Good Example (GE): None	<b>Objective evidence observed:</b> N/A



#### 5: Living Wages are Paid

(Click here to return to summary of findings) (Click here to return to Key information)

ETI

5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.

5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.

5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

All employees were covered with social insurance There was no employee under the legal minimum wage. Payslip is given to the employees. Annual leaves are used by the employees properly. Wages are paid on 5<sup>th</sup> of each month. All employees were paid above minimum wage. Benefits such as social insurance, annual leave, and child-bearing leave are provided to employees. According to the documents examined at least legal minimum pay was paid to all workers 1st, 2021: 3577,50 TL/month (Gross- including subsistence allowance); 2825,90 TL/month (Net- including subsistence allowance).

### Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Time records and payroll review, document review (Leaves, insurance premiums, pay slips, taxes), worker interviews and management declaration.

Non-compliance:			
<b>1. Description of non-compliance:</b> NC against ETI         NC against Local Law:         NC against customer         code: None	<b>Objective evidence observed:</b> N/A		
Local law and/or ETI requirement: N/A			
Recommended corrective action: Nil			



Observation:

Description of observation: None.

Local law or ETI requirement: N/A

Comments: Nil.

#### Good Examples observed:

Description of Good Example (GE):

1- Free food is provided to the employees.

2- Free transportation service is provided to the workers

**Objective evidence observed:** N/A

Objective Evidence Observed: Verified through site tour, document review and management declaration

#### **Summary Information**

Criteria	<b>Local Law</b> (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 45 hours/ week	A1: 45 hours/ week	A2: Yes No N/A
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 11 total working hours per day (regular + overtime), 270 overtime hours per year	B1: 11 total working hours per day (regular + overtime), 270 overtime hours per year	B2: Yes No N/A
C: Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: 3577,50TRY/month(Gross): 2825.90 TRY (Net) since January 2021 2943,00 TRY/month(Gross) :2324.71 TRY (Net) since January 2020	C1: 3577,50 TRY/month(Gross):2825.90 TRY (Net) since January 2021 2943,00 TRY/month(Gross): 2324.71 TRY (Net) since January 2020	C2: Yes No N/A
D: Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum: Regular overtime hours & Sundays: 150% of normal hourly rate. National and	D1: Regular overtime hours & Sundays: 150% of normal hourly rate. National and public holidays:	D2: Yes No N/A



public holidays: 200% of normal hourly rate.200% of normal hourly rate.
--

Wages analysis: (Click here to return to Key Information)				
A: Were accurate records shown at the first request?	Yes No			
A1: If <b>No</b> , why not?	N/A			
B: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	During this initial visit, 26 payroll records of 3 different months, 78 payroll records in total (November 2021, May 2021 and January 2021) to evaluate the wages and compensation status of the factory.			
C: Are there different legal minimum wage grades? If <b>Yes</b> , please specify all.	☐ Yes C1: If <b>Yes</b> , please give details: ⊠ No		ase give details:	
D: If there are different legal minimum grades, are all workers graded and paid correctly?	□ Yes     D1: If No, please give details:       □ No     N/A		ase give details:	
E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	□ Below legal min       E1: Lowest actual wages found: Note: full til employees and please state hour / week / month e         ○ Meet       2020: 2.943,00 TL/Month (Gross)         ○ Above       2021: 3.577,50 TL/Month (Gross)         2021: 3.577,50 TL/Month (Net)		olease state hour / week / month etc. ) TL/Month (Gross) TL/Month (Net) ) TL/Month (Gross)	
F: Please indicate the breakdown of workforce per earnings:	F1: 0 % of workforce earning under minimum wage F2: 40 % of workforce earning minimum wage F3: 60 % of workforce earning above minimum wage			
G: Bonus Scheme found: Please specify details:	Bonus Scheme found: Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc. N/A			
H: What deductions are required by law e.g. social insurance? Please state all types:	Social insurance deduction, income tax, stamp tax and unemployment benefit for insured workers			
I: Have these deductions been made?	X Yes	11: Please list all deductions that have been made.1. Social Insurance Deduction 2. Income Tax 3. Stamp Tax		



				4. Unemployment Benefit
				Please describe: Legal deductions are made
		I2: Please list all deductions that <b>have not</b> been made.		1. None 2. Please describe:
J: Were appropriate records available to verify hours of work and wages?	∑ Yes □ No			
K: Were any inconsistencies found? (if yes describe nature)	☐ Yes ⊠ No	No		ecord keeping ed incident ated occurrence:
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	∑ Yes □ No L1: Please give details:			
M: Is there a defined living wage: This is <u>not normally</u> minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	☐ Yes ⊠ No M1: Please specify amount/time:			
M2: If yes, what was the calculation method used.	ISEAL/Anker Benchmarks         Asia Floor Wage         Figures provided by Unions         Living Wage Foundation UK         Fair Wear Wage Ladder         Fairtrade Foundation         Other – please give details: N/A			
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	☐ Yes ⊠ No N1: Please give details: The factory has such a periodic review system.			
O: Are workers paid in a timely manner in line with local law?	∑ Yes □ No			
P: Is there evidence that equal rates are being paid for equal work:	Yes No P1: Please give details: Confirmed by workers interview, management interview and facility policy.			
Q: How are workers paid:	Cash			



Cheque Bank Transfer Other Q1: If other, please explain:
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6: Working Hours are not Excessive (Click here to return to summary of findings) (Click here to return to Key Information)
<b>ETI</b> 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.
6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
<ul> <li>6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met: <ul> <li>this is allowed by national law;</li> <li>this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;</li> <li>appropriate safeguards are taken to protect the workers' health and safety; and</li> <li>The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.</li> </ul> </li> </ul>
6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.
<b>Current Systems and Evidence Examined</b> To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.
Current systems:
The factory uses finger attendance system to record working hours. The regular working hours of the factory was from Monday to Friday; from 08:00 to 18:15 including 45 min. lunch break and 2 times 15 min. tea break per day. Saturday and Sunday were granted as weekly rest day.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):



### Details:

- 1. Time and payroll records review
- 2. Daily production records
- 3. Employee interview

Non-compliance:			
<ul> <li><b>1. Description of non-compliance:</b></li> <li>NC against ETI/Additional Elements</li> <li>NC against customer code:</li> <li>Nothing to report.</li> </ul>	🗌 NC against Local Law	<b>Objective evidence observed:</b> Nothing to report.	
Local law and/or ETI requirement: Nothing to report.			
<b>Recommended corrective action:</b> Nothing to report.			

Observation:			
<b>Description of observation:</b> Nothing to report.	<b>Objective evidence</b> <b>observed:</b> Nothing to report.		
Local law or ETI requirement: Nothing to report.			
Comments: Nothing to report.			

Good Examples observed:	
Nothing to report.	<b>Objective evidence</b> <b>observed:</b> Nothing to report.



Working hours' analysis Please include time e.g. hour/week/month (Go back to Key information)					
Systems & Processes					
A. What timekeeping systems are used: time card etc.	Describe: Finger	Describe: Finger Attendance System			
B: Is sample size same as in wages section?	Yes No B1: If no, please give details				
C: Are standard/contracted working hours defined in <b>all</b> contracts/employment agreements?	⊠ Yes □ No	workers do	o NOT have stand lemployment agi	iils including % and dard hours defined reements.	
D: Are there any other types of	☐ Yes ⊠ No	D1: If YES,	please complete	e as appropriate:	
contracts/employment agreements used?		0 hrs	Part time	Variable hrs	Other
		If "Other", Please define:			
		N/A			
E. Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week?	☐ Yes ⊠ No	E1: If <b>yes</b> , µ and frequ Please giv	ency	ırs, %, types of work	ers affected
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	F2: Please select all applicable: 1 in 7 days 2 in 14 days No If 'No', please explain:	F3: Is this a Yes No	Illowed by local l	aw?	
	Maximum number of days worked without a day off (in sample):				
	According to the sampled time records of the employees, maximum number of days worked without a day of is 6.				



Standard/Contracted Hours worked			
G: Were standard	Yes		
working hours over 48 🛛 🖄 No nours per week found?			
H: Any local	☐ Yes ⊠ No	H1: If yes, please give details:	
waivers/local law or No permissions which allow averaging/annualised hours for this site?			
Overtime Hours worked			
I: Actual overtime hours worked in sample (State per day/week/month)	1 hours per week	n November 2021	
J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details:	☐ Yes ⊠ No		
K: Approximate percentage of total workers on highest overtime hours:	0,5%		
L: Is overtime voluntary?	Yes No Conflicting	L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements:	
		According to the worker contracts and worker interviews, it was concluded that overtime is voluntary	
Overtime Premiums			
M: Are the correct legal overtime premiums paid?	Yes No N/A – there is no legal	M1: Please give details of normal day overtime premium as a % of <u>standard</u> wages:	
	requirement to OT premium	150% of hourly rate times how many hours in a day worked.	
N: Is overtime paid at a premium?	⊠ Yes □ No	N1: If yes, please describe % of workers & frequency:	



O: If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes	No Consolidated pay (May be standard wages above minimum legal wage, with no/low overtime premium) Collective Bargaining agreements Other
where relevant.	O1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or Other
	N/A
P: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the boxes	<ul> <li>Overtime is voluntary</li> <li>Onsite Collective bargaining allows 60+ hours/week</li> <li>Safeguards are in place to protect worker's health and safety</li> <li>Site can demonstrate exceptional circumstances</li> <li>Other reasons (please specify)</li> </ul>
where relevant.	P1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other:
	N/A
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	☐ Yes ⊠ No Q1: If yes, please give details:
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule.	☐ Yes ⊠ No



### 7: No Discrimination is Practiced

(Click here to return to summary of findings)

#### ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

There was no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation. During the audit, management stated that practising no discrimination is an important company rule in every aspect of employment. It was verified through worker interviews that there is no discrimination practised.

### Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: It was verified through document review, management declaration and employment interviews. Any other comments: None

A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male: 50 % A2: Female 50 %
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	1
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	<ul> <li>Hiring</li> <li>Compensation</li> <li>Access to training</li> <li>Promotion</li> <li>Termination or retirement</li> <li>No evidence of discrimination found</li> <li>C1: Please give details: No discrimination issue was reported.</li> </ul>



Professional Development	
A: What type of training and development are available for workers?	OHS Trainings, Orientation, First Aid trainings, Fire Safety Trainings
B: Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria?	Yes No If no, please give details:

Non-compliance:			
<b>1. Description of non-compliance:</b> NC against ETI       NC against Local Law:         NC against ETI       NC against Local Law:         NOne	<b>Objective evidence observed:</b> N/A		
Local law and/or ETI requirement: N/A			
Recommended corrective action: Nil			
Observation:			
Description of observation: None.	Objective evidence		
Local law or ETI requirement: N/A	observed: N/A		
Comments: Nil.			

Good Examples observed:	
Description of Good Example (GE): None	<b>Objective evidence observed:</b> N/A



### 8: Regular Employment Is Provided

<u>(Click here to return to summary of findings)</u> (Click here to return to Key Information)

#### ETI

8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.

8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–

contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

### Additional Elements: Responsible Recruitment

8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.

8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.

8.5 Employment agencies must only supply workers registered with them.

8.6 Workers pay no recruitment fee at any stage of the recruitment process.

8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### Current systems:

Employees' labour contracts were available in their personnel files. Labour contracts were in accordance with the laws and regulations. A copy of employment contract was given to employees. All employees were registered to the social security.

### Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Personnel files and signed labour contracts were checked. It was verified through management declaration and worker interviews.

Any other comments: None.



Non-compliance:				
<b>1. Description of non-compliance:</b> NC against ETI         NC against Local Law:         NC against customer         code:         None	<b>Objective evidence observed:</b> N/A			
Local law and/or ETI requirement: N/A				
Recommended corrective action: Nil				
Observation:				
Description of observation: None.	Objective evidence			
Local law or ETI requirement: N/A	observed: N/A			
Comments: Nil.				

Good Examples observed:		
Description of Good Example (GE): None	<b>Objective evidence observed:</b> N/A	



### **Responsible Recruitment**

All Workers	
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	<ul> <li>Terms &amp; Conditions presented</li> <li>Understood by workers</li> <li>Same as actual conditions</li> <li>A1: If any are unchecked, please describe finding and specific category(ies) of workers affected:</li> </ul>
B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement?	☐ Yes ∑ No B1: If yes, please describe details and specific category(ies) of workers affected:
C: If yes, check all that apply:	Recruitment / hiring fees         Service fees         Application costs         Recommendation fees         Placement fees         Administrative, overhead or processing fees         Skills tests         Certifications         Medical screenings         Passports/ID's         Work / resident permits         Birth certificates         Police clearance fees         Any transport costs after commencement of employment         New hire training / orientation fees         Medical exam fees         Deposit bonds or other deposits         Any other non-monetary assets         Other –         C1: If other, please give details:
D: If any checked, give details:	NA



<b>Migrant Workers:</b> The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity			
A: Type of work undertaken by migrant workers:	No migrant worker is available		
B: Please give details about recruitment agencies for migrant workers:	B1: Total number of (in country recruitment agencies) used: 0 B2: Total number of (outside of local country) recruitment agencies used: 0		
C: Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker and is evidence of the transaction supplied by the facility to the worker?	Yes No C1: Please describe finding: N/A	C2: Observations:	
D: Are Any migrant workers in skilled, technical, or management roles Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal workers)	Yes No D1: If yes, number and example of roles:		

### NON-EMPLOYEE WORKERS

Recruitment Fees:	
A: Are there any fees?	☐ Yes ⊠ No
B: If yes, check all that apply:	Recruitment / hiring fees         Service fees         Application costs         Recommendation fees         Placement fees         Administrative, overhead or processing fees         Skills tests         Certifications         Medical screenings         Passports/ID's         Work / resident permits         Birth certificates         Police clearance fees         Any transport costs between work place and home         Any relocation costs after commencement of employment         New hire training / orientation fees         Medical exam fees



	<ul> <li>Deposit bonds or other deposits</li> <li>Any other non-monetary assets</li> <li>Other</li> <li>B1 – If other, please give details:</li> </ul>
C: If any checked, give details:	NA

Agency Workers (if applicable) (workers sourced from a local agent who are not directly paid by the site, but paid by the agency, Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.)		
A: Number of agencies used (average):	A1: Names if available: No agency worker used.	
B: Were agency workers' age / pay / hours included within the scope of this audit?	Yes No	
C: Were sufficient documents for agency workers available for review?	Yes No	
D: Is there a legal contract / agreement with all agencies?	☐ Yes ☐ No D1: Please give details:	
E: Does the site have a system for checking labour standards of agencies? If yes, please give details.	Yes No E1: Please give details:	

#### Contractors: Note: contractors in this context are generally individuals who supply several workers to a site. Usually the contractors are paid by the site and the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider, 🗌 Yes A: Any contractors on site? A1: If yes, how many contractors are present, please give details: N/A B: If Yes, how many workers supplied N/A by contractors? C: Do all contractor workers Yes understand their terms of C1: Please describe finding: N/A employment? D: If Yes, please give evidence for N/A contractor workers being paid per law:



#### 8A: Sub–Contracting and Homeworking

(Click here to return to summary of findings)

(Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.
 8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### Current systems:

Through management interview and document review, there were no subcontractor used by the factory.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Document review, factory tour, management interview, worker interview

#### If any processes are sub-contracted - please populate below boxes

Process Subcontracted	NA
Name of factory	NA
Address	NA



Non-compliance:		
<b>1. Description of non-compliance:</b> NC against ETI         NC against Local Law:         NC against customer         code:         None	<b>Objective evidence observed:</b> N/A	
Local law and/or ETI requirement: N/A		
Recommended corrective action: Nil		

Observation:		
Description of observation: None.	Objective evidence observed:	
Local law or ETI requirement: N/A	N/A	
Comments: Nil.		

Good Examples observed:		
Description of Good Example (GE): None	<b>Objective evidence observed:</b> N/A	



Summary of sub-contracting - if applicable Not Applicable please x		
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting	Yes No A1: Please describe: There were no external subcontractor used by the factory and no undeclared sub-contracting process in the factory.	
B: If sub–contractors are used, is there evidence this has been agreed with the main client?	Yes No B1: If <b>Yes</b> , summarise details: NA	
C: Number of sub– contractors/agents used:	0	
D: Is there a site policy on sub- contracting?	Yes No D1: If <b>Yes</b> , summarise details: There were procedure and policy and posted for workers.	
E: What checks are in place to ensure no child labour is being used and work is safe?	Procedure and policy were posted in the factory production area and workers had been trained in the factory.	

Summary of homeworking – if applicable				
A: If homeworking is being used, is there evidence this has been agreed with the main client?	Yes No A1: If <b>Yes</b> , summarise d	etails: N/A		
B: Number of homeworkers	B1: Male:	B2: Female	:	Total:
C: Are homeworkers employed direct or through agents?	Directly Through Agents N/A		C1: If through agents, number of agents:	
			N/A	
D: Is there a site policy on homeworking?	☐ Yes ☐ No N/A			
E: How does the site ensure worker hours and pay meet local laws for homeworkers?	N/A			
F: What processes are carried out by homeworkers?	N/A			



G: Do any contracts exist for homeworkers?	☐ Yes ☐ No G1: Please give details: N/A
H: Are full records of homeworkers available at the site?	Yes No N/A

9: No Harsh or Inhumane Treatment is Allowed	
(Click here to return to summary of findings)	

ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 <sup>rd</sup> party?	Yes No A1: Please give details: The Company does not have a grievance mechanism to a third party, but has internal grievance mechanism.
B: If <b>Yes</b> , are workers aware of these channels and have access? Please give details.	N/A
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	N/A
D: Which of the following groups is there a grievance mechanism in place for?	<ul> <li>Workers</li> <li>Communities</li> <li>Suppliers</li> <li>Other</li> <li>D1: Please give details: There was worker representative, grievance procedure, suggestion boxes and open-door policy in the factory.</li> </ul>
E: Are there any open disputes?	☐ Yes ⊠ No E1: If yes, please give details
F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	Yes No F1: If no, please give details: Grievance procedure was established, suggestion boxes were accessible in production



	area and workers could easily reach the management and worker representatives by open door policy.
G: Is there a published and transparent disciplinary procedure?	Yes No G1: If no, please explain
	N/A
H: If yes, are workers aware of these the disciplinary procedure?	Yes No
	H1: If no, please give details
I: Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages	☐ Yes ⊠ No
section)?	11: If yes, please give details

#### Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

During the audit, it was concluded that there was no evidence of physical abuse, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation. Disciplinary records of incidents are properly recorded, and actions are taken according to the company policy and procedures. During the employee interviews, it was verified that disciplinary actions are in place and does not tolerate harsh or inhumane treatment. Grievance mechanism for employees is available, through wish and complaint box, open door policy and worker representatives.

### Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: It was verified though worker interviews, document review and management declaration

Any other comments: None

Non-compliance:	
<b>1. Description of non-compliance:</b> NC against ETI         NC against Local Law:         NC against customer         code: None	<b>Objective evidence observed:</b> N/A
Local law and/or ETI requirement: N/A	



Recommended corrective action: Nil	

Observation:	
Description of observation: None.	Objective evidence observed:
Local law or ETI requirement: N/A	N/A
Comments: Nil.	

Good Examples observed:	
Description of Good Example (GE):	Objective evidence observed:
None	N/A

#### 10. Other Issue areas: 10A: Entitlement to Work and Immigration [Click here to return to NC-table]

#### **Additional Elements**

10A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### Current systems:

During this audit, 26 sampled worker's employment files and contracts were reviewed and the terms and conditions were found as per law. All workers were local workers and have social security insurance paid on-time. All employees are eligible for work per law. Employee social security starts when the employment begins, and a copy of the original documentation of the employee that proves eligibility for work is kept within the HR files.

### Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: It was verified through checking HR Files and National Insurance files, also by management declaration and worker interviews. Any other comments: None



Non-compliance:		
<b>1. Description of non-compliance:</b> NC against ETI         NC against Local Law:         NC against customer         code:         None         Local law and/or ETI requirement: N/A	<b>Objective evidence observed:</b> N/A	
Recommended corrective action: Nil		
Observation:		

Description of absonution, bland	
Description of observation: None.	

Local law or ETI requirement: N/A

Comments: Nil.

Good Examples observed:	
Description of Good Example (GE): None	<b>Objective evidence observed:</b> N/A

Objective evidence

observed:

N/A



### 10. Other issue areas 10B4: Environment 4-Pillar

(Click here to return to summary of findings)

To be completed for a 4–Pillar SMETA Audit and remove the previous page which is 10B2 environment 2 pillar

### **B.4. Compliance Requirements**

10B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards.

10B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc.

10B4.3 Businesses shall be aware of their end client's environmental standards/code requirements 10B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers.

10B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes. 10B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4–pillar audit report and audit checks for details).

10B4.7 Businesses shall make continuous improvements in their environmental performance.

10B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation

10B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance.

### **B4. Guidance for Observations**

10B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor.

10B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.

Note for auditors and readers. This environment section is intended to take not more than 0.25 auditor days. It is an assessment only and the main requirement is to establish whether a site is meeting applicable environmental laws and/or has any certifications or environmental management systems in place. Following this assessment, the client/supplier may decide a full environmental audit is required (see also best practice guidance/environment and guidance for auditor)

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### Current systems:

There is a written environment policy of the facility. The facility is meeting its legal obligations on environmental requirements The facility does not use processes with negative environmental impacts.

### Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Environmental documents such as environmental permit is checked. The facility is meeting its legal obligations on environmental requirements.

Any other comments: None



Non-compliance:	
<b>1. Description of non-compliance:</b> NC against ETI         NC against Local Law:         NC against customer         code: None	<b>Objective evidence observed:</b> N/A
Local law and/or ETI requirement: N/A	
Recommended corrective action: Nil	

Observation:	
Description of observation: None.	Objective evidence observed:
Local law or ETI requirement: N/A	N/A
Comments: Nil.	

Good examples observed:	
Description of Good Example (GE): None	<b>Objective evidence observed:</b> N/A



<b>Environmental Analysis</b> (Site declaration only – this has not been verified by auditor. Please state units in all cases below.)		
A: Is there a manager responsible for Environmental issues (Name and Position):	NILUFER RANA GENC – ENVIRONMENT RESPONSIBLE	
B: Has the site conducted a risk assessment on the environmental impact of the site, including implementation of controls to reduce identified risks?	Yes No B1: Please give details: The risk assessment on the environmental impact of the site, including implementation of controls to reduce identified risks was prepared by the occupational health and safety expert and environmental consultant.	
C: Does the site have a recognised environmental system certification such as ISO 14000 or equivalent? Please give details.	☐ Yes ⊠ No	
D: Does the site have an Environmental policy? (For guidance, please see Measurement criteria)	Yes No D1: If yes, is it publicly available? Yes Integrated Management System Policy is available.	
E: If yes, does it address the key impacts from their operations and their commitment to improvement?	Yes No Details: The Integrated policy has been included key impacts from our operations and commitment to improvement.	
F: Does the site have a Biodiversity policy? (For guidance, please see Measurement criteria)	Tes 🛛 No	
G: Is there any other sustainability systems present such as Chain of Custody, Forest Stewardship Council (FSC), Marine Stewardship Council (MSC) etc.? Please gives details. (For guidance, please see Measurement criteria)	☐ Yes ⊠ No Details:	
H: Have all legally required permits been shown? Please gives details.	☐ Yes ☐ No Details: NA	
I: Is there a documentation process to record hazardous chemicals used in the manufacturing process?	Yes No N/A Details: There isn't any hazardous chemicals.	
J: Is there a system for managing client's requirements and legislation in the destination countries regarding environmental and chemical issues?	Yes No Details: The facility has a system for managing client's	

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	requirements and legislati countries regarding enviro issues.	
K: Facility has reduction targets in place for environmental aspects e.g. water consumption and discharge, waste, energy and green-house gas emissions:	Yes No Details: Our targets have 2021 – 2025 Strategic Plan Example: reduction of en- (electricity, natural gas, w consumption	n. ergy consumption
L: Facility has evidence of waste recycling and is monitoring volume of waste that is recycled.	Yes 🗌 No	
M: Does the facility have a system in place for accurately measuring and monitoring consumption of key utilities of water, energy and natural resources that follows recognised protocols or standards?	∑ Yes	
N: Has the facility checked that any Sub- Contracting agencies or business partners operating on the premises have the appropriate permits and licences and are conducting business in line with environmental expectations of the facility?	Yes No Details: Necessary environmental audits have been carried out in the company that receives our recycled waste from our facility.	
Usage/Discharge analysis		
Criteria	Previous year: Please state period: 2020	Current Year: Please state period: 2021
Electricity Usage: Kw/hrs	8.165.190,15	4.012.746,15
Renewable Energy Usage: Kw/hrs	NA	NA
Gas Usage: Kw/hrs	23.798.148,67	17.273.251,08
Has site completed any carbon Footprint Analysis?	🗌 Yes 🖾 No	🗌 Yes 🛛 No
If <b>Yes</b> , please state result	NA	NA
Water Sources: Please list all sources e.g. lake, river, and local water authority.	City water Well water	City water Well water
Water Volume Used: (m³)	90	76
Water Discharged: Please list all receiving waters/recipients.	Receiving environment	Receiving environment



Water Volume Discharged: (m³)	60	60
Water Volume Recycled: (m³)	49	41
Total waste Produced (please state units)	190 KG	120KG
Total hazardous waste Produced: (please state units)	Not provided	Not provided
Waste to Recycling: (please state units)	Not provided	Not provided
Waste to Landfill: (please state units)	Not provided	Not provided
Waste to other: (please give details and state units)	Not provided	Not provided
Total Product Produced (please state units)	82259,22 tones	61560,17 tones





### **10C: Business Ethics – 4-Pillar Audit** (Click here to return to summary of findings)

To be completed for a 4–Pillar SMETA Audit

### 10C. Compliance Requirements

10C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice.

10C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices.

10C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements.

10C.4 Businesses shall have access to a transparent system in place for confidentially reporting, and dealing with unethical Business Ethics without fear of reprisals towards the reporter.

10C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice,

10C.6 Businesses should have a designated person responsible for implementing standards concerning Business Ethics

10C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area.

### 10C. Guidance for Observations

10C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers. 10C.9 Has the site recently been subject to (or pending) any fines/prosecutions for non-compliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented

Note for auditors and readers. This Business Ethics section is intended to take not more than 0.25 auditor days. It is an assessment not an audit.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

### Current systems:

The supplier has received and acknowledged the Business Ethics policy of the auditor/audit company. The facility complies with all fiscal legislative requirements. The facility has a designated person responsible for implementing standards concerning Business Ethics who are NILUFER RANA GENC – CSR RESBONSIBLE The facility has a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Ethics.

### Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Document review, Employee and management interview Details: None



Non-compliance:	
<b>1. Description of non-compliance:</b> NC against ETI         NC against Local Law:         NC against customer         code: None	<b>Objective evidence observed:</b> N/A
Local law and/or ETI requirement: N/A	
Recommended corrective action: Nil	
Observation:	
Description of observation: None.	Objective evidence

Description of observation: None.

Local law or ETI requirement: N/A

Comments: Nil.

Good examples observed:	
	<b>Objective evidence observed:</b> N/A

A: Does the facility have a Business Ethics Policy and is the policy communicated and applied internally, externally or both, as appropriate?	<ul> <li>Internal Policy</li> <li>Policy for third parties including suppliers</li> <li>A1: Please give details: The facility has a Business Ethics Policy and the policy was communicated and applied internally, externally.</li> </ul>
B: Does the site give training to relevant personnel (e.g. sales and logistics) on business ethics issues?	Yes No B1: Please give details: The site gives training to relevant personnel on business ethics issue.
C: Is the policy updated on a regular (as needed) basis?	Yes No C1: Please give details: There is updated business ethics policy.
D: Does the site require third parties including suppliers to complete their own business ethics training	Yes No D1: Please give details: The facility has a Business Ethics Policy and the policy was communicated and applied internally, externally.

observed:

N/A



### Other Findings Outside the Scope of the Code

None

### **Community Benefits**

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

None

### Appendix 1

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."		
<b>NOTE:</b> The provisions of the ETI base Code constitute minimum and not maximum standards, and this code should not be used to prevent companies from exceeding these standards. Companies applying the ETI Base Code are expected to comply with national and other applicable law and, where the provisions of law and the ETI Base Code address the same subject, to apply that provision which affords the greater protection.	<b>Instruction to Audit Company:</b> fill in the relevant clauses from the Customer Supplier Code - where applicable.	
ETI Code / Additional Elements	Customer's Supplier Code equivalent	
0.A. Universal Rights covering UNGP	0.A. Universal Rights covering UNGP	
<b>0.A. Guidance for Observations</b> 0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers. 0.A.2 Businesses should have a designated person responsible for implementing standards concerning	N/A	



<ul> <li>0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.</li> <li>0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.</li> </ul>	
0.B. Management Systems & Code Implementation	0.B. Management Systems & Code Implementation
<ul> <li>0.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code.</li> <li>0.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.</li> <li>0.3 Suppliers are expected to communicate this Code to all employees.</li> <li>0.4 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.</li> </ul>	N/A
ETI 1. Forced Labour	ETI 1. Forced Labour
<ul> <li>1.1 There is no forced, bonded or involuntary prison labour.</li> <li>1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.</li> </ul>	N/A
ETI 2. Freedom of association and the right to collective bargaining are respected	ETI 2. Freedom of association and the right to collective bargaining are respected
<ul> <li>2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.</li> <li>2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.</li> <li>2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.</li> <li>2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.</li> </ul>	N/A



<ul> <li>3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.</li> <li>3.2 Workers shall receive regular and recorded Health &amp; Safety training, and such training shall be repeated for new or reassigned workers.</li> <li>3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.</li> <li>3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.</li> <li>3.5 The company observing the code shall assign responsibility for Health &amp; Safety to a senior management representative.</li> </ul>	N/A
ETI 4. Child labour shall not be used	ETI 4. Child labour shall not be used
<ul> <li>4.1 There shall be no new recruitment of child labour.</li> <li>4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.</li> <li>4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.</li> <li>4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.</li> </ul>	N/A
ETI 5. Living wages are paid	ETI 5. Living wages are paid
<ul> <li>5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.</li> <li>5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.</li> <li>5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed</li> </ul>	N/A



permission of the worker concerned. All disciplinary measures should be recorded.	
ETI 6. Working Hours are not excessive	ETI 6. Working Hours are not excessive
6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.	N/A
6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.	
6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.	
6.4 The total hours worked in any 7 day period shall not exceed 60 hours, except where covered by clause 6.5 below.	
<ul> <li>6.5 Working hours may exceed 60 hours in any 7 day period only in exceptional circumstances where all of the following are met: <ul> <li>this is allowed by national law;</li> <li>this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;</li> <li>appropriate safeguards are taken to protect the workers' health and safety; and</li> <li>The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.</li> </ul> </li> </ul>	
6.6 Workers shall be provided with at least one day off in every 7 day period or, where allowed by national law, 2 days off in every 14 day period.	
ETI 7. No discrimination is practised	ETI 7. No discrimination is practised
7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender,	N/A



marital status, sexual orientation, union membership or political affiliation.	
ETI 8. Regular employment is provided	ETI 8. Regular employment is provided
<ul> <li>8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.</li> <li>8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed–term contracts of employment.</li> </ul>	N/A
Additional Elements: Responsible Recruitment 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements. 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation. 8.5 Employment agencies must only supply workers registered with them. 8.6 Workers pay no recruitment fee at any stage of the recruitment process. 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.	
8A: Sub–Contracting and Homeworking	8A: Sub–Contracting and Homeworking
8A.1 There should be no sub-contracting unless previously agreed with the main client. 8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.	N/A
ETI 9. No harsh or inhumane treatment is allowed	ETI 9. No harsh or inhumane treatment is allowed
9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.	N/A

66



Additional elements: 9.2 companies should provide access to a confidential grievance mechanism for all workers	
10. Other Issue areas: 10A: Entitlement to Work and Immigration	
Additional Elements 10A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.	N/A
10. Other issue areas 10B2: Environment 2–Pillar	
10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits. 10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.	N/A



### **Photo Form**

Cutting section	Sewing section	Packing section
Canteen	Toilets	Evacuation routes
		DILEK VE ÖNERI KUTUSU
Fire extinguishers	Fire alarm	Suggestion boxes





For more information visit: <u>Sedexglobal.com</u>

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

Click here for Buyer (A) & Buyer/Supplier (A/B) members:

http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5lw\_3d\_3d

### Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY\_2brg\_3d\_3d

Click here for Auditors:

https://www.surveymonkey.co.uk/r/BRTVCKP



# SMETA Corrective Action Plan Report (CAPR)

## Version 6.1





	Audit Details					
Sedex Company Reference: (only available on Sedex System)	ZC: 407434004 Sedex Site Reference: (only available on Sedex System)		ZS: 407466146			
Business name (Company name):	AKSEM KONFEKSIYON SANAYI VE TICARET A.S.					
Site name:	AKSEM KONFEKSIYON SANAYI VE TICARET A.S.					
Site address: (Please include full address)	Yunusemre Mh. Country: Dikencik Cd. No: 5-A Yildirim, Bursa-Turkey		Turkey			
Site contact and job title:	Ms. Nilufer Rana G	enc -	- CSR Respons	ible		
Site phone:	+90-224-3636622				info@aksembat	<u>py.com</u>
SMETA Audit Pillars:	Labour Standards	Safe Env			Environment illar	Business Ethics
Date of Audit:	22 <sup>nd</sup> -23 <sup>rd</sup> December 2021					

Audit Company Name & Logo:

### Report Owner (payer):

(If paid for by the customer of the site please remove for Sedex upload)

SCS GLOBAL

AKSEM KONFEKSIYON SANAYI VE TICARET A.S.

Audit Conducted By					
Affiliate Audit Company		Purchaser		Retailer	
Brand owner		NGO		Trade Union	
Multi– stakeholder			Combined Audit	select all that appl	y)



### Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 (March 2019) was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents
- 2-Pillar SMETA Audit
- ETI Base Code
- SMETA Additions
  - Universal rights covering UNGP
  - Management systems and code implementation,
  - Responsible Recruitment
  - Entitlement to Work & Immigration,
  - Sub-Contracting and Home working,

### **4-Pillar SMETA**

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



### **SMETA Declaration**

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g., different sample size):

Auditor Team (s) (please list all including all interviewers): Lead auditor: M. YILMAZ (APSCA status and number: RA21702299) Team auditor: Nil Interviewers: M. YILMAZ (APSCA status and number: RA21702299)

Report writer: M. YILMAZ (APSCA status and number: RA21702299)

Report reviewer: SNOWY YANG

Date of declaration: 22<sup>nd</sup> & 23<sup>rd</sup> of December 2021

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



### **Audit Parameters**

Audit Parameters					
A: Time in and time out	Day 1 Time in: 09:00 Day 1 Time out: 17:00	Day 2 Time in: 09:05 Day 2 Time out: 17:00	Day 3 Time in: - Day 3 Time out: -		
B: Number of auditor days used:	2,5 Man-days (2 man-d included)	day onsite, 0,5 man-day r	reporting; 4-pillar scope		
C: Audit type:	Full Initial  Periodic  Full Follow-up  Partial Follow-Up  Partial Other  If other, please define:				
D: Was the audit announced?	Announced Semi – announced Unannounced	: Window detail: week	S		
E: Was the Sedex SAQ available for review?	☐ Yes ⊠ No If No, why not: Factory	v was aware of Sedex SAC	ર.		
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	☐ Yes ⊠ No If <b>Yes</b> , please capture	detail in appropriate auc	dit by clause		
G: Who signed and agreed CAPR (Name and job title)	Ms. Nilufer Rana Genc	- CSR Responsible			
H: Is further information available (if yes, please contact audit company for details)	☐ Yes ⊠ No				
I: Previous audit date:	NA				
J: Previous audit type:	NA				
K: Were any previous audits reviewed for this audit	□ Yes □ No ⊠ N/A				



Audit attendance	Management	Worker Representatives		
	Senior management	Worker Committee representatives	Union representatives	
A: Present at the opening meeting?	🛛 Yes 🗌 No	🛛 Yes 🗌 No	Yes No	
B: Present at the audit?	🛛 Yes 🗌 No	🛛 Yes 🗌 No	Yes No	
C: Present at the closing meeting?	🛛 Yes 🗌 No	🛛 Yes 🗌 No	Yes No	
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	Worker representative was present and attended to worker interviews.			
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	N/A			



### Guidance

The Corrective Action Plan Report summarises the site audit findings and a corrective, and preventative action plan that both the auditor and the site manager believe is reasonable to ensure conformity with the ETI Base Code, Local Laws and additional audited requirements. After the initial audit, the form is used to rerecord actions taken and to categorise the status of the non-compliances.

N.B. observations and good practice examples should be pointed out at the closing meeting as well as discussing non-compliances and corrective actions.

To ensure that good practice examples are highlighted to the supplier and to give a more 'balanced' audit a section to record these has been provided on the CAPR document (see following pages) which will remain with the supplier. They will be further confirmed on receipt of the audit report.

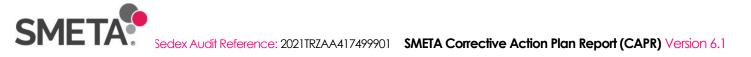
### Root cause (see column 4)

Root cause refers to the specific procedure or lack of procedure which caused the issue to arise. Before a corrective action can sustainably rectify the situation, it is important to find out the real cause of the non-compliance and whether a system change is necessary to ensure the issue will not arise again in the future.

### See SMETA BPG Chapter 7 'Audit Execution' for more explanation of "root cause".

### **Next Steps:**

- 1. The site shall request, via Sedex, that the audit body upload the audit report, non-compliances, observations and good examples. If you have not already received instructions on how to do this then please visit the web site <u>www.sedexglobal.com</u>.
- 2. Sites shall action its non-compliances and document its progress via Sedex.
- 3. Once the site has effectively progressed through its actions then it shall request via Sedex that the audit body verify its actions. Please visit <u>www.sedexglobal.com</u> web site for information on how to do this.
- 4. The audit body shall verify corrective actions taken by the site by either a "Desk-Top" review process via Sedex or by Follow-up Audit (see point 5).
- 5. Some non-compliances that cannot be closed off by "Desk-Top" review may need to be closed off via a "1 Day Follow Up Audit" charged at normal fee rates. If this is the case, then the site will be notified after its submission of documentary evidence relating to that non-compliance. Any follow-up audit must take place within twelve months of the initial audit and the information from the initial audit must be available for sign off of corrective action.
- 6. For changes to wages and hours to be correctly verified it will normally require a follow up site visit. Auditors will generally require to see a minimum of two months wages and hours records, showing new rates in order to confirm changes (note some clients may ask for a longer period, if in doubt please check with the client).



### **Corrective Action Plan**

	Corrective Action Plan – non-compliances								
Non- Compliance Number The reference number of the non- compliance from the Audit Report, for example, Discrimination No.7	New or Carried Over Is this a new non- compliance identified at the follow- up or one carried over (C) that is still outstanding	<b>Details of Non-Compliance</b> Details of Non-Compliance	<b>Root cause</b> (completed by the site)	Preventative and Corrective Actions Details of actions to be taken to clear non-compliance, and the system change to prevent re- occurrence (agreed between site and auditor)	Timescale (Immediate, 30, 60, 90,180,365)	Verification Method Desktop / Follow-Up [D/F]	Agreed by Management and Name of Responsible Person: Note if management agree to the non- compliance, and document name of responsible person	Verification Evidence and Comments Details on corrective action evidence	Status Open/Closed or comment
		The factory complies with ETI Base Code and local law requirements.							



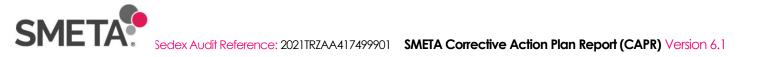


	Corrective Action Plan – Observations				
Observation Number The reference number of the observation from the Audit Report, for example, Discrimination No.7	New or Carried Over Is this a new observation identified at the follow-up or one carried over (C) that is still outstanding	<b>Details of Observation</b> Details of Observation	<b>Root cause</b> (completed by the site)	<b>Any improvement actions discussed</b> (Not uploaded on to SEDEX)	
		Nil			

	Good examples			
Good example Number The reference number of the good example from the Audit Report, for example, Discrimination No.7	Details of good example noted	Any relevant Evidence and Comments		
WAGES&BENEFITS No.1	Free food is provided to the employees.	Noted during worker interviews, site tour and management interview		
WAGES&BENEFITS No.2	Free transportation service is provided to the workers	Noted during worker interviews and management interview		







### Confirmation

Please sign this document confirming that the above findings have been discussed with and understood by you: (site management) If actual signatures are not possible in electronic versions, please state the name of the signatory in applicable boxes, as indicating the signature.						
A: Site Representative Signature:	Ms. Nilufer Rana Genc	Title: CSR Responsible				
		Date: 22 <sup>nd</sup> – 23 <sup>rd</sup> of December 2021				
B: Auditor Signature:	M. Yilmaz	Title: CSR Lead Auditor				
		Date: 22 <sup>nd</sup> - 23 <sup>rd</sup> of December 2021				
C: Please indicate below if you, the site	C: Please indicate below if you, the site management, dispute any of the findings. No need to complete D-E, if no disputes.					
D: I dispute the following numbered non	-compliances:					
Nil						
E: Signed: (If <u>any</u> entry in box D, please complete a signature on this line)						
F: Any other site Comments:						





### Guidance on Root Cause

### Explanation of the Root Cause Column

If a non-compliance is to be rectified by a corrective action which will also prevent the noncompliance re-occurring, it is necessary to consider whether a system change is required.

Understanding the root cause of the non-compliance is essential if a site is to prevent the issue reoccurring.

The root cause refers to the specific activity/ procedure or lack of activity /procedure which caused the non-compliance to arise. Before a corrective action can rectify the situation, it is important to find out the real cause of the non-compliance and whether a system change is necessary to ensure the issue will not arise again in the future.

Since this is a new addition, it is not a mandatory requirement to complete this column at this time. We hope to encourage auditors and sites to think about Root Causes and where they are able to agree, this column may be used to describe their discussion.

### Some examples of finding a "root cause"

Example 1

Where excessive hours have been noted the real reason for these needs to be understood, whether due to production planning, bottle necks in the operation, insufficient training of operators, delays in receiving trims, etc.

Example 2

A non-compliance may be found where workers are not using PPE that has been provided to them. This could be the result of insufficient training for workers to understand the need for its use; a lack of follow-up by supervisors aligned to a proper set of factory rules or the fact that workers feel their productivity (and thus potential earnings) is affected by use of items such as metal gloves.

Example 3

A site uses fines to control unacceptable behaviour of workers.

International standards (and often local laws) may require that workers should not be fined for disciplinary reasons.

It may be difficult to stop fines immediately as the site rules may have been in place for some time, but to prevent the non-compliance re- occurring it will be necessary to make a system change.

The symptom is fines, but the root cause is a management system which may break the law. To prevent the problem re-occurring it will be necessary to make a system change for example the site could consider a system which rewards for good behaviour

Only by understanding the underlying cause can effective corrective actions be taken to ensure continuous compliance.

The site is encouraged to complete this section so as to indicate their understanding of the issues raised and the actions to be taken.







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Click here for Supplier (B) members: http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY\_2brg\_3d\_3d

> Click here for Auditors: https://www.surveymonkey.co.uk/r/BRTVCKP

